

Meter Drivers for OneTouch® Software Readme File

Additional Information – Performing an "Uninstall"

If you need to uninstall the driver at some point in the future, follow the instructions for your operating system.

For Windows® XP Home and Professional (SP2 or above):

1. Open the "Control Panel" and choose the icon for "Add/Remove Programs."
2. Locate and highlight "Meter Drivers for OneTouch Software." Select "Remove."
3. Follow the InstallShield Wizard instructional messages.

It is recommended that you shut down all other running programs and reboot your PC.

For Windows Vista® (SP 1 or above) and Windows® 7:

1. Open "Control Panel" and choose the icon for "Programs and Features" (for Windows Vista®) or "Programs" (for Windows® 7).
2. Locate and highlight "Meter Drivers for OneTouch Software." Right mouse click and select "Uninstall/Change."
3. Follow the InstallShield Wizard instructional messages.

It is recommended that you shut down all other running programs and reboot your PC.

Note to OneTouch® Ultra®2 Meter users: After installation of the Meter Driver, you may notice "ATE" on your meter display when attempting to download your meter. If this occurs, you will temporarily not be able to operate the meter or download your data. After two minutes, the meter will time-out and shut off and full function will be restored. To prevent this from happening in the future, remember to connect the USB Cable to your OneTouch® Ultra®2 Meter before selecting the Download Meter Button.

Note to OneTouch® Diabetes Management Software Pro users: After installation of the Meter Driver, you may notice "ATE" on a OneTouch® Ultra®2 Meter display when attempting to download meter data while using the SnapShot® feature. This message may appear briefly and then the meter will download normally.

Note to OneTouch® Select™ Meter users: You may occasionally experience a communication error when attempting to download results from the OneTouch® Select™ Meter to OneTouch® Diabetes Management Software. The meter will start the download process but then the connection is interrupted. You may see the message "Unable to establish communications" on your computer screen. Simply begin the download process again.

Note: If your meter does not communicate after installation of the Meter Driver, try unplugging and then re-plugging in the USB Cable to your computer.

Note Regarding Electrostatic Discharge (ESD): It is important to avoid the build up and release of static electricity on the meter system because in rare cases, ESD can cause your meter to become inoperable. To reduce electrostatic build-up on your body or clothing, first touch a grounded metal surface (such as a metal door or the metallic portion of a lamp that is plugged in) before touching electrostatic sensitive products, such as meters or data cables.

If your meter becomes inoperable or displays “Code - - - Check Code” on the meter screen, and you suspect your meter system has been exposed to ESD, try one of the following recommendations.

- Try removing and reinstalling your battery.
- Refer to your meter manual for how to reset your cal code.

Class B. Computing Devices Information to the User

The following information is provided in accordance with U.S. Federal Communications Commission (FCC) regulations:

This device (OneTouch® Interface Cable) complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesirable operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Changes or modifications not expressly approved by LifeScan, Inc. could void the user’s authority to operate the equipment.

If you have any other questions, please contact your local LifeScan Customer Service office.

Canada: CustomerService@LifeScanCanada.com	1 800 663-5521
Ireland: technicalsupport@LifeScan.co.uk	1800 535 676
United Kingdom: technicalsupport@LifeScan.co.uk	0800 028 0616
United States: CustomerService@LifeScan.com	1 800 382-7226

All other countries visit www.LifeScan.com for contact information.

